

# JAX Swim School

## Program Policies

### 1. Age Requirements:

- There is no minimum age requirement for lessons, but swimmers must be toilet-trained. This program is not currently available for adults.

### 2. Registration for JAX Swim School classes:

- Registration for JAX classes will be completed online, through our Team Unify website: **www.jaxswimteam.com** under "Swim School." Please contact us if you have any questions or need help (jaxswimming@gmail.com or 731-300-1695).
- Group level descriptions are posted online. Swimmers may be moved into a different group level if needed. Contact us if you have any questions (jaxswimming@gmail.com)
- Schedule selections made during online registration are tentative. Minimum group sizes must be met, or the group will be canceled until further notice. You will be contacted if your swimmer's group is canceled due to lack of registered participants, and we will reschedule your swimmer. If rescheduling is not possible, you will be issued a credit to be used on future swim lesson (pro-rated if some lessons have been used).

### 3. Registration with USA Swimming:

- Registration with USA Swimming is required prior to participating in JAX Swim School programs. Every swimmer must become a member of USA Swimming. This provides insurance coverage for all Jackson Swim Team (JAX) programs.
- After your child is registered for JAX Swim School classes, the JAX Program Administrator will email you instructions and a link to register your child with USA Swimming.
- USA Swimming membership options:
  - For children ages 12 and under:
    - Flex Athlete (\$30) – annual membership (expires December 31; if you register after September 1, it expires December 31 of the *next* year)
  - For children ages 13 and up, please select from these 2 options:

- Individual Season Athlete (\$50) – good for 150 days
- Premium Athlete (\$82) – annual membership (expires December 31; if you register after September 1, it expires December 31 of the *next* year)

#### 4. Payments:

- All payments will be made by credit card during online registration.
- Swimmer(s) will not be allowed to participate until session fees are paid in full and registration with USA Swimming is complete.

#### 5. Cancellation:

- USA Swimming membership fees are non-refundable.
- Partial credits for session fees will be issued upon written request (email [jaxswimming@gmail.com](mailto:jaxswimming@gmail.com)). Non-refundable fees include: \$20 per scheduled GROUP lesson or \$30 per scheduled PRIVATE lesson (plus \$15 per additional child per private lesson, if applicable) that has occurred prior to the written cancellation request, plus USA Swimming registration fee.

#### 6. Class Start and End Time:

- Swim School programs will start and end as scheduled. We are not able to extend your child's lesson time if you are late. If you arrive late to the lesson, your child may join for the remaining time. However, if no one has shown up for the lesson, the coach may leave (and not give the lesson) after waiting 15 minutes beyond the start time.

#### 7. Make-up Lessons:

- Make-up lessons are not guaranteed but may be offered as a courtesy. Each participant may request one (1) make-up lesson per session purchased **IF they notify JAX by noon the day before their lesson**. Email [jaxswimming@gmail.com](mailto:jaxswimming@gmail.com) to request a make-up lesson. Group lesson participants will be assigned another group lesson spot for a makeup lesson, if available. Private lessons will be rescheduled, if possible.

- If a swimmer's lesson is canceled due to weather, pool/campus closures, coach illness, or unforeseen events, the swimmer will be offered a make-up lesson if possible.
- In the event we are not able to reschedule lessons that JAX cancels (due to weather, pool/campus closures, coach illness, or unforeseen events), JAX will issue a credit to be used on future swim lessons.

#### **8. Parking:**

- There is some free parking along the streets that is not part of the campus.
- All cars parked in the campus lots are required to display a parking permit. If you would like to park in a campus lot, the permits must be purchased each semester: Fall, Spring, and Summer at the business office, located on the first floor of the Varnell-Jones building. Let them know it is for Jackson Swim Team to receive a reduced rate of \$32. Cars parked on campus without permits may be ticketed.

#### **9. Parent/Guardian Policy:**

- Children must be escorted on campus and supervised at all times. Walk your swimmer from the car and drop them off with their instructor at the swim lesson lane.
- A parent, guardian, or responsible party must remain in the balcony or patio during lessons. No one is allowed on the pool deck except for coaches and those who are dropping off or picking up swim lesson participants.
- JAX participants and their families are guests on the University of Memphis Lambuth campus. Everyone must abide by campus policies and directions given by campus faculty and staff. Bring any issues or concerns you may have to JAX (not campus officials) by letting your coach know and/or emailing [jaxswimming@gmail.com](mailto:jaxswimming@gmail.com) or calling 731-300-1695.

**Policy Agreement: I have read, understand, and agree to abide by these policies.**

**(You will electronically acknowledge and agree to these policies during online registration.)**